



Promoting Recycling to Local Businesses

Introduction

MassDEP Municipal Waste *Reduction Toolkit*



Pay-as-you-throw, school recycling, municipal building recycling, residential recycling, reporting requirements, recycling rate calculations, hazardous waste collections; the list goes on and on. But what about business recycling?

More than half the waste produced in Massachusetts comes from the commercial sector. While many large businesses have been recycling for years, small and medium sized businesses are often lagging behind. Sometimes a little encouragement and some “how to” information is all it takes to get a business started on their in-house recycling program. And with soaring public concern about climate change, “being green” is good for business.

“Promoting Recycling to Local Businesses” is designed to help municipal recycling staff provide quick and easy answers to businesses wanting to start a recycling program. It includes a Business Recycling Toolkit with information on finding a recycling company, motivating employees to recycle, and how businesses are affected by the Massachusetts regulations banning disposal of recyclable materials.

There are several ways to use the materials provided in this module:

- Mail the Business Recycling Toolkit to businesses on a case-by-case basis, when calls from businesses are received.
- Publicize the availability of the Toolkit to your business community by using the enclosed press release.
- Team up with your local or regional Chamber of Commerce or business association to jointly publicize the Toolkit and related information.
- Check with the municipal department that handles business licensing to see if they will provide the Toolkit to businesses when they are applying for or renewing their license.
- If your community has a transfer station or drop-off facility that accepts recyclable materials from businesses, consider adding this information to the Toolkit and press release.

The Toolkit components (see Table of Contents on next page) are also provided electronically and can be modified as needed for your community.





Promoting Recycling to Local Businesses

Table of Contents

MassDEP Municipal Waste Reduction Toolkit



Below is a list of the items contained within this module. Please note all items described below are included in electronic form. Items followed by a **checkmark (✓)** are provided in a modifiable electronic format. You are encouraged to customize these items to best meet the needs of your community.

Tools for Municipal Coordinator

- ⇒ Press release announcing availability of Business Recycling Toolkit ✓
- ⇒ Letter to businesses regarding Massachusetts waste disposal bans and Toolkit availability ✓
- ⇒ Cover letter from municipality to accompany Toolkit ✓

Toolkit for Businesses

- ⇒ MassDEP Fact Sheet: Motivating Employees to Recycle in the Workplace ✓
- ⇒ Finding a Recycling Company: "Earth 911's Helping Businesses Recycle" ✓
- ⇒ MassDEP Fact Sheet: Commercial and Office Recycling ✓
- ⇒ EPA Guide: "Adjusting Hauling Services While Reducing Waste" ✓
- ⇒ MassDEP Fact sheet: "Your Business and the Waste Bans: What You Need to Know" ✓
- ⇒ MassDEP Brochure: "Your Business and the Waste Bans"
- ⇒ EPA's "Waste Wise" program information ✓
- ⇒ Recycling Area Signs (for posting next to office/commercial recycling bins) ✓

Final Step:

Create your Toolkit by choosing some or all of the materials listed above. You can print these materials directly. Then, customize the cover letter (e.g. place on municipal letterhead, add municipal coordinator's contact information, etc) and mail it with the Toolkit contents to the requesting business(es). Or better yet, go paperless by emailing the cover letter and materials to the business.





Preserving Resources,
Preventing Waste

CALLING ALL MASSACHUSETTS COMMUNITIES!

Join the Massachusetts WasteWise Communities Campaign Today!

The Massachusetts Department of Environmental Protection (MassDEP) is extending an invitation to all Massachusetts cities and towns to **join the Massachusetts WasteWise Communities Campaign**. Massachusetts WasteWise is a free, voluntary program designed to assist communities, businesses, organizations and institutions with creating, implementing, and measuring waste reduction efforts.

Massachusetts was the first state to partner with the U.S. EPA WasteWise program, thus creating Massachusetts WasteWise. Efforts to date have focused primarily on recruiting private sector organizations. Currently we are kicking off the next phase of our program called **“Massachusetts WasteWise Communities Campaign”**. We are actively encouraging all municipalities to join the WasteWise program in an effort to advance Massachusetts waste reduction goals and foster partnerships between municipalities and local businesses.

Consider the benefits of joining Massachusetts WasteWise:

- ❖ Toll-free recycling technical assistance hotline;
- ❖ Free web link to your municipal recycling program;
- ❖ Free local waste reduction & recycling workshops;
- ❖ One-time informational presentation on recycling and the WasteWise program to your local business association;
- ❖ WasteWise materials for local businesses;
- ❖ Technical assistance in setting up or expanding a municipal business recycling program;
- ❖ Federal/State award & recognition opportunities;
- ❖ Climate change reporting tools;
- ❖ Access to a vast network of EPA publications

In addition to new resources for your own municipal program, you will now have a mechanism for providing assistance to your business community. No longer will you feel limited when a local business contacts you for recycling assistance. Tools provided through the WasteWise program will assist you in pointing them in the right direction with minimal effort.

We encourage your municipality to take advantage of this incredible, resource-filled program by joining the Massachusetts WasteWise Communities Campaign today!

For additional information on the WasteWise Communities program, please contact Morgan Harriman at 617-654-6580 or morgan.harriman@state.ma.us or visit us at www.mass.gov/dep/recycle/reduce/wastewise.htm

Promoting Recycling to Local Businesses

Sample Press Release

RELEASE: **Immediately**

SUBJECT: (insert municipality) Announces Business Recycling Toolkit

FOR MORE INFORMATION CONTACT:

NEWS

The (town of/city of) is pleased to make available, a Business Recycling Toolkit for local businesses interested in implementing recycling and waste reduction programs in the workplace. The toolkit is funded through a grant from the Massachusetts Department of Environmental Protection (MassDEP).

The Toolkit includes the following information on:

- waste disposal bans on paper, cardboard, computer monitors and bottles and cans
- strategies on motivating employees to reduce waste in the workplace
- how to locate a recycling service provider
- how to renegotiate your current waste contract and save money by reducing the size of your dumpster and/or frequency of pick-ups.
- sample recycling signs

(Name), (title) for the (City of/Town of) said, “ I am pleased that through the support of MassDEP, we have an opportunity to provide our business community with information on how recycling and waste reduction programs in the workplace, can benefit both the environment and the bottom line”.

Businesses looking to find out more about the program should contact (name) at (phone) or (e-mail).

###

Insert Municipal Letterhead

Dear Business Owner:

Over the past decade, the Massachusetts Department of Environmental Protection (MassDEP) has phased in regulations restricting the disposal of certain recyclable and hazardous materials. The regulations, 310 CMR 19.017, known as the “Waste Bans,” restrict the disposal of recyclable paper, glass, metal and plastic containers, leaves & yard waste, lead acid batteries, white goods (i.e., appliances), whole tires at landfills, cathode ray tubes (CRTs), asphalt pavement, brick and concrete, metal and wood.

All solid waste destined for a Massachusetts landfill, incinerator or transfer station is monitored for the presence of banned materials. It is the responsibility of the generator to make sure banned materials are not disposed of or contracted for disposal from their business.

Waste loads containing unacceptable quantities of banned material may be rejected, may incur additional handling charges, be subject to enforcement penalties, and/or may cause costly delays to your trash hauler due to the reloading of banned wastes.

The waste bans are a critical component of the state’s *Solid Waste Master Plan*, which has a goal of reducing the amount of waste disposed by 70 percent by 2010. Along with MassDEP recycling grants and outreach efforts, the waste bans have motivated many municipalities and businesses to develop comprehensive recycling programs, contributing to the rise in the state’s recycling rate from 10 percent in 1990 to 35 percent in 2004. Last year, over 6.7 million tons of waste were recycled or composted, supporting 19,000 jobs in more than 1,400 companies.

Talk to your trash hauler to learn what you need to do to get banned materials out of your company’s trash. Many resources on how to establish a recycling program in the workplace, locating a recycling service provider and motivating employees to reduce waste can be located at www.earth911business.com.

Your cooperation is greatly appreciated. If you have any questions regarding the waste bans or recycling, please contact the MassDEP at 617-348-4002.

Sincerely,

Name
Title

Insert Municipal Letterhead

Date

Name

Company

Address

City, State Zip

Dear Name:

Thank you for your recent inquiry on recycling in (insert city/town). Enclosed is a Business Recycling Toolkit designed to provide your workplace with resources for developing a recycling and waste reduction program. The toolkit consists of the following information:

- Your Business and the Waste Bans: What You Need to Know
- Earth 911 Business Fact Sheet
- Commercial and Office Recycling Fact Sheet
- Pick Up Savings: Adjusting Hauling Services While Reducing Waste
- Motivating Employees to Reduce Waste in the Workplace Fact Sheet
- Massachusetts WasteWise Program Membership Kit
- Recycling Signs

In Massachusetts businesses have an obligation to ensure waste is disposed of properly. Massachusetts' "waste ban" regulation (310 CMR 19.017) restricts the disposal, transfer for disposal and contracting for disposal of certain hazardous and recyclable materials, including paper, cardboard and computer monitors, all commonly generated by businesses. The resources included in this toolkit are designed to help increase awareness on proper disposal of these materials as well as recycling and waste reduction options.

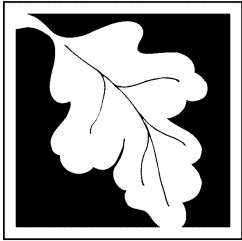
Recycling is easy because many businesses generate materials in large quantities making it simple to keep recyclables separate from the regular trash. Recycling also reduces disposal costs as your business diverts materials from the trashcan to the recycling bin. In addition, recycling prevents unnecessary disposal of usable raw materials, saves energy, reduces air and water pollution and enhances your business' environmental performance and image.

To find local recycling service providers and other tools for implementing a workplace recycling program please visit www.earth911business.com. The MassDEP also has resources available at <http://www.mass.gov/dep/recycle/reduce/assistan.htm>.

We hope your business will take advantage of the resources provided in this toolkit. If you need additional assistance, please contact me at (phone) or (e-mail).

Sincerely,

(Municipal Coordinator)



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Motivating Employees to Reduce Waste in the Workplace

Waste reduction in the workplace hinges on the participation and support of employees, managers, and customers. It involves rethinking the way we do things and changing old habits. This is not easy, but rewards abound as resources and money are saved. This fact sheet outlines key concepts to help improve environmental and operational performance of waste reduction programs in the workplace.

Changing old habits and forming new ones is an on-going process that begins with exposure to, and assimilation of pertinent information. An individual uses information to understand the relative costs and benefits of adopting a new behavior. If a new practice isn't reinforced by an on-going perception that benefits outweigh costs, any change will likely be temporary.

It takes time, patience, and persistence. Below are ideas that have been used in other businesses and municipalities to educate and motivate employees to reduce waste and reduce operational costs.

Create a "Green Team"

A green team is an inter-department group that coordinates and implements practices to reduce waste and increase the efficiency of an organization's internal operations. Green teams may work hand-in-hand with an organization's senior management to build support among mid-level managers and staff for changes in decision-making. As employees are the experts on how operations work their involvement is critical to the success of any program.

- Solicit ideas from employees during management strategy meetings or budgetary discussions.
- Involve employees in decision-making processes.
- Involve **Green Team Members** in all aspects of an organization's management including waste reduction, energy conservation, and related operational improvements.

Garner commitments. Employees who make a personal commitment to changing their work practices are more likely to make these changes permanent than if directed to change their work processes by management.

Creative Images

In a time when we are bombarded with all kinds of information, strive to make your message stand out. Visual impressions can be stronger than words.

- Use a catchy logo and slogan for your program.
- Create pictures or graphics to draw attention to written materials or recycling containers.
- Use photos or displays to show people how much waste they generate.

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Motivating Messages

Facts should be put in terms people can relate to and the message should be easy to understand. A surprising fact can help motivate a person to seek change.

- Explain why it is important to stop wasting resources. Where possible, present benefits in terms of cost savings, resources saved, customer satisfaction, corporate and personal responsibility.
- Present information so it stands out; avoid being redundant.
- Use pertinent and persuasive facts.
- Personalize information and relate it to what a person already knows.
- Don't assume employees and managers are familiar with key waste reduction words or concepts.
- Avoid giving too much information at once; give information in manageable pieces.

Person-to-Person Communication

In addition to distributing or posting written educational materials, present information person-to-person. It is more influential than written materials alone.

- Seek volunteers in each work unit who are willing to serve as "waste reduction coordinators." These coordinators provide a friendly and knowledgeable source of information throughout the organization.
- Train employees. Let them know they are expected to use resources carefully and participate in waste reduction programs. Explain how to prevent waste and recycle materials.
- Promote waste reduction in employee gatherings. Show what is being done well and what areas need improvement.

Incentives and Recognition

There are lots of great ways to motivate employees. Here are just a few:

- Graph progress to show people progress achieved by floor or other unit.
- Create a contest and award prizes or trophies (reused, of course).
- Financially reward employees for ideas that generate significant cost-savings and waste reduction.
- Recognize employees' waste reduction efforts in front of others using intranet postings, internal newsletters (e-news) or other means.

Set a Good Example

To help institutionalize new practices be sure to practice what you preach.

- If using promotional prizes, be sure they exemplify waste reduction (e.g., a coffee mug with your program's slogan, a refillable pen made from recycled plastic). Don't use prizes or materials that will become trash.
- Distribute information in the least wasteful way. Route messages electronically or post them on a central bulletin board. Print using both sides of the page and format documents to avoid excessive white space.
- Ask employees to bring their own plate or mug to gatherings where food and beverages will be served.

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fact sheet

Earth 911 Helping Businesses Help the Environment

www.earth911business.com

This fact sheet provides an overview of the Earth911 Business website, and how this tool can assist your business' recycling and waste reduction initiatives.

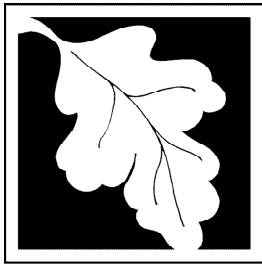
What is Earth 911 Business and How Can it Help My Business?

Earth 911 is a public/private partnership integrating environmental resources into a single network. It serves as a tool to help businesses and service providers find the recycling and environmental resources they need. Below is a description of some of the key features that your business should take advantage of on the Earth 911 Business website.

- **Find a recycling service provider:** If you are a business looking for a local service provider to take your recyclables, Earth 911 Business can help you find them. Type in your zip code, and then select the item you are looking to recycle. A list of area service providers will then be displayed allowing you to select from the most convenient options.
- **Get listed:** Are you a recycling service provider? Get listed. This is your opportunity to promote your services to Massachusetts businesses. Earth 911 Business is a FREE marketing tool for you.
- **Learn recycling principles:** This page will help introduce you to the basic principles of the 3 "Rs" – Reduce, Reuse, Recycle. Incorporating these principles into your business plan is a win-win situation for your business, your bottom line, and the environment.

The screenshot shows the Earth911.com for Business website. At the top, there are links for "Earth911.com for Consumers" and "Earth911.com for Business", along with "SIGNUP" and "LOGIN" buttons. The main header features the Earth 911 logo with the tagline "Making Every Day Earth Day" and a search bar titled "SEARCH FOR LOCAL RECYCLING SOLUTIONS". The search bar has fields for "what?" (with suggestions like "paper, water bottles ...and more") and "where?" (with suggestions like "address, city, state, or zip / postal code"), a "GO" button, and a recycling symbol. To the right of the search bar is a "sponsored by STAPLES eco easy" logo. Below the header is a navigation menu with links: "Home", "About", "The Basics", "Green Guides", "Materials", "Checklist", and "Contact". The main content area is divided into three sections. On the left is a "GreenGuides" section with a yellow background, listing "Conduct a Waste Assessment", "Create an Office Recycling Program", and "Material Reuse in Your Workplace", with a link to "more guides". In the center is a photograph of various electronic waste items, including old computer monitors, keyboards, and cables. On the right is a "MAKE MY CHECKLIST" section with a blue background, listing three items: "Boost employee morale", "Stay current with green business trends", and "Save some money, too!", each preceded by a checkmark. At the bottom right of this section is a "get started" button.

- Business Waste Reduction Assistance: This page provides helpful steps on how to assess the waste quantities in your business, plan, implement, and measure efforts toward reducing the amount of output. To complement your waste reduction efforts, Earth 911 Business also includes a section on how to set up an office paper recycling program.
- Federal and State Requirements: Learn about waste requirements from both the U.S. Environmental Protection Agency and the Commonwealth of Massachusetts. This section provides links to resources to help answer questions about both solid and hazardous waste regulations.
- Programs, Events and Additional Info: Find additional information on local, state, federal and national business waste reduction resources, programs and events. Here you can learn about the Massachusetts WasteWise Program, the Northeast Recycling Council (NERC), the Northeast Resource Recovery Association (NRRRA), and many more regional and national programs that provide recycling and waste reduction assistance to businesses.



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Commercial and Office Recycling

This fact sheet provides an overview of issues to consider when establishing a recycling program for the workplace. Understanding the costs and benefits of recycling will help you develop a plan that is effective and attractive to staff and management.

Why should businesses consider recycling?

In Massachusetts there are “waste bans”, which are restrictions on the disposal, transfer for disposal and contracting for disposal of certain hazardous and recyclable items at solid waste facilities in Massachusetts. Business managers should remove and recycle any banned materials they generate or run the risk that waste loads will be rejected at a disposal site, charged an additional handling fee or face potential enforcement penalties. Recycling at businesses can be easier and more economical than recycling at home, because the materials are generated in larger quantities and are easier to keep separate from the rest of the trash. Recycling prevents unnecessary disposal of usable raw materials, saves energy and reduces air and water pollution. Recycling can also reduce disposal costs and can save businesses money by diverting materials from the trash dumpster to the recycling bin.

Each year in the Commonwealth, more than three million tons of solid waste is collected from businesses, institutions and industry. This represents approximately one half of the total solid waste stream.

Because recycling reduces disposal costs, recycling programs in municipal offices, schools and businesses are often less expensive than disposing of materials as waste. Recycling is an opportunity to gain valuable recognition in the eyes of both employees and customers.

What types of workplace or commercial recycling programs can be created?

- *Institutions:* In addition to basic recycling programs for paper, bottles and cans, food waste composting programs have been implemented in many institutional cafeterias. Some of these programs have replaced polystyrene trays and plastic utensils with ones that are biodegradable. Yard waste composting programs also are important to institutions that have large grounds and to public park managers as well.
- *Manufacturers:* By reducing waste and minimizing the use of raw materials, manufacturers can keep their costs down and sell their products at competitive prices. Manufacturers can recycle cardboard, wood pallets and office paper, as well as materials specific to their own manufacturing processes.
- *Office Buildings:* Many offices, including municipal offices, schools and commercial buildings, recycle mixed office paper and cardboard. Beverage containers with and without a five-cent deposit value also are often collected. Custodial staff can be assigned to manage these recycling programs.
- *Restaurants:* Restaurants can use beverage container deposits as leverage to attract recycling services for non-deposit food and beverage containers. Collecting used cooking grease and oil for rendering is commonplace in restaurants. Some restaurants have established relationships with local pig farmers or composters to remove fresh food scraps. Restaurants have strong incentives to avoid disposal because they often use smaller dumpsters to conserve space, and pay for more frequent pick-ups of waste.

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- **Retail Businesses:** Most retailers flatten cardboard boxes to save space in their dumpsters and reduce collection costs. Recycling cardboard adds just a few more steps. In addition, appliance stores have found that taking away old appliances is a valuable service to consumers, and allows them to broker enough of the material to sell it to scrap metal dealers.

How do I make a recycling program cost effective?

Start any recycling program by looking at what materials you throw away. Identify the materials that you generate in the largest quantities and determine if any of these are recyclable in your area. Once you have targeted the materials most appropriate for your own recycling program, the next step is to call vendors and compare the costs and benefits of their services. Recyclable materials have a value - otherwise the mills would not want them. But the value may not always cover the costs of the recycler's time, transportation and equipment. For the commercial manager, that means creating a balance between price and service.

Some recycling vendors specialize in high-volume, low-service accounts, for which they pay cash for high-value recyclables. Others specialize in providing a higher level of service and may charge a fee. Typically, manufacturing plants and print shops choose high-volume dealers, while high-rise offices choose higher levels of service (or contract those services separately to custodial managers). Look for a recycler who has an established route in your area, so he can justify mileage over several accounts.

What is the market value of my recyclables?

The price you pay to have someone pick up your recyclable material depends on the market for that material. The following sources provide information on recycling markets:

- The U.S. Environmental Protection Agency's web page on pricing information at: www.epa.gov/jtr/comm/pricing.htm.
- The Official Board Markets ("*The Yellow Sheet*") - a weekly periodical filled with news and prices of recyclable commodities. For subscription information call (888) 527-7008 or visit the web site at: www.packaging-online.com.

How will recycling affect my handling costs?

Depending on the service you negotiate, recycling can add to or subtract from your custodial hours. Do not compare floor-by-floor collections with loading dock collections solely on the basis of price. If you do not have the time to carry materials to the loading dock, a high-service recycler that will collect floor-by-floor may be worth paying for.

How much space will recycling require?

The volume of a material that a recycling vendor gets from a single trip makes a difference in his or her earnings. It also affects your storage space needs. Before calling vendors, decide where you will store recyclables between pick-ups. Negotiating a minimum pick-up is often more important than negotiating over pennies per pound. Also remember to credit recycling with the space the material takes up in your dumpster. If you can reduce the frequency of rubbish pickups or the number of dumpsters you need, the avoided disposal costs can be significant.

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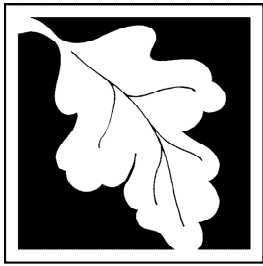
How will the recycling program look?

Plan around the aesthetic, as well as functional, needs of your office. You will need indoor bins in convenient areas, which will probably be visible to staff and customers. The indoor bins will most likely be emptied into larger collection containers that are stored out of sight of your customers. If you request that your vendor supply all of these containers, the price for recycling service may be affected. Do not assume that a vendor will leave containers that fit your office decor.

Where can I find more information about recycling in Massachusetts?

If you do need more assistance, try the following sources:

- Massachusetts Waste Ban Guidance:
<http://www.mass.gov/dep/recycle/wstban01.doc>
- Solid Waste and Recycling Service Provider Directory.
Available on the Earth911business.com web page: www.earth911business.com
- Free Technical Assistance through the Massachusetts WasteWise program:
<http://www.mass.gov/dep/recycle/reduce/wastewise.htm>
- Donation and Reuse: <http://www.mass.gov/dep/recycle/reduce/donation.htm>
U.S. Environmental Protection Agency Reuse web page:
<http://www.epa.gov/newengland/assistance/reuse/index.html>
- Recycling Services Directory and Markets Guide.
Available on the DEP web page: www.mass.gov/dep/recycle/reduce/mktdev.htm
- Check your yellow pages for listings under Junk, Recycling Centers, Recycling Services, Redemption Centers, Rubbish, Scrap Metal, Waste Hauling, or Waste Paper



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fact sheet

Your Business and the Waste Bans: What You Need to Know

What are waste bans?

"Waste bans" are restrictions on the disposal, transfer for disposal and contracting for disposal of certain hazardous and recyclable items at solid waste facilities in Massachusetts.

The waste bans are designed to:

- Conserve capacity at existing disposal facilities.
- Minimize the need for new facility construction.
- Provide recycling markets with large volumes of material on a consistent basis.
- Keep certain toxic substances or materials from adversely affecting our environment when landfilled or incinerated.
- Promote business and residential recycling efforts.

What do I need to do? Remove & Recycle!

Business managers should remove and recycle any banned materials they generate or run the risk that waste loads will be rejected at a disposal site, charged an additional handling fee or face potential enforcement penalties. Recycling at businesses can be easier and more economical than recycling at home, because the materials are generated in larger quantities and are easier to keep separate from the rest of the trash. Recycling prevents unnecessary disposal of usable raw materials, saves energy and reduces air and water pollution. Recycling also reduces disposal costs and can save businesses money by diverting materials from the trash dumpster to the recycling bin.

Your waste hauler may be able to help you establish a recycling program. Also, Earth911business.com has an extensive list of companies that collect or process recyclable materials, as well as, information on how to start a recycling program at your business.

What is banned?

Recyclable Paper: All paper, cardboard, and paperboard products (EXCEPT tissue paper, toweling, paper plates and cups, wax-coated cardboard and other low-grade paper products).

Glass Containers: Glass bottles and jars. The ban does not cover light bulbs, Pyrex cookware, plate glass, drinking glasses, windows, windshields and ceramics.

Metal Containers: Aluminum, steel or bi-metal beverage and food containers.

Single Resin Narrow-Necked Plastics: A soda bottle is narrow-necked but a yogurt container is not.

Leaves & Yard Waste: Leaves, grass clippings, weeds, garden materials, shrub trimmings, and brush one-inch or less in diameter (excluding diseased plants).

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White Goods: Appliances employing electricity, oil, natural gas or liquefied petroleum gas. These include refrigerators, freezers, dishwashers, clothes washers, clothes dryers, gas or electric ovens and ranges, and hot water heaters.

Whole Tires: Motor vehicle tires of all types (Incinerators and transfer stations can accept whole tires. Shredded tires are not restricted).

Cathode Ray Tubes: Any intact, broken or processed glass tube used to provide the visual display in televisions, computer monitors and certain scientific instruments.

- **Materials banned from disposal as of July 1, 2006:**

Asphalt Pavement, Brick, and Concrete: asphalt pavement, brick and concrete from construction and demolition of buildings, roads, bridges, and similar sources.

Metal: Ferrous and non-ferrous metals derived from used appliances, building materials, industrial equipment, vehicles, and manufacturing processes.

Wood: Treated and untreated wood, wood waste (trees, stumps, and brush, including but not limited to sawdust, chips, shavings and bark).

Did You Know?

The waste bans apply to all solid waste destined for a Massachusetts landfill, incinerator or transfer station.

Waste generators are responsible for ensuring that they do not contract for the disposal of banned items.

Waste facility operators are responsible for ensuring that unallowable quantities of banned materials are not disposed or transferred for disposal from their facilities. Facilities must check incoming waste in two ways. First, all loads must be visually monitored for the presence of banned materials. Second, random inspections of waste load contents must be conducted.

MassDEP conducts inspections at solid waste facilities to identify haulers and generators (businesses, institutions, municipalities, etc.) that dispose of banned materials.

Businesses and municipalities that do not divert banned items from their waste run the risk of having solid waste facilities reject their waste and charge additional handling fees, and potential enforcement penalties from MassDEP.

For more information...

on the waste bans or commercial recycling, contact MassDEP's commercial waste reduction hotline at (617) 348-4002, or visit:
<http://www.mass.gov/dep/recycle/reduce/assistan.htm>.

Batteries: Lead-acid batteries used in motor vehicles or stationary applications.

Recycle

Mixed Paper Here



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Recycle. A little effort, a Big difference.

Recycle

Bottles & Cans Here



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Recycle. A little effort, a Big difference.